

## What you cannot do in Canvas

- Enrol or withdraw from courses
- View the timetable
- Pay for courses
- View final grades/course status

For the above, please use Meshed. (Look for your login details in the welcome pack which you received via email.)



## Canvas Support

### Scan this code for assistance with

- Unit access
- Assessments
- Canvas password reset (NOT Microsoft 365/Outlook)



<https://canvasservicedesk.eca.edu.au/support/tickets/new>



# Canvas

Your Learning  
Management System  
(LMS)

## What is Canvas?

Canvas is an online platform where you can

- find your learning materials
- submit assessment
- contact your classmates and lecturers
- create e-portfolios.



## Getting started

**Step 1 :** Go to HELI Canvas URL

<https://heli.instructure.com>

**Step 2:** Type your Login details

**Login ID:** Student ID@student.heli.edu.au

**Password:** HEL!DDMMYYYY

### EXAMPLE

**Login ID:** 201823652@student.heli.edu.au

**Password:** HEL!25101998

\*Please make sure you type '!' instead of 'i' into your password (hold the Shift button and press 1).

## Canvas Support Videos

Use the QR code below to watch videos on how to

- log into Canvas
- access your courses
- navigate Canvas
- raise a support ticket (get help with Canvas).

